

# Bark`n`Bound

## Dog Walking and Pet Services

### Terms and Conditions

**Home Feeding & Fussing** - Each visit will be 30 – 40 minutes and include feeding, fussing, fresh water, emptying/refilling of Litter Trays, watering house/garden plants if required, opening and closing of curtains and collecting mail. Also included at no extra cost are regular updates by Text, Messenger or What's App.

**Pet Sitting** - Will include all of the above but can be booked by the hour, or per night. This service can be tailor made to suit you and yours pet's individual requirements and includes a house sitter too. Walking if needed, is included in our price.

**Dog Walking** – Visits consist of a 60 minute walk excluding delivery and collection. All dogs are transported safely and securely in our vehicle fitted with custom made crates. Complete with individual locking doors and rear escape hatches.

#### Client authorisation

1. I agree to provide keys/arrange for keys to be available for **Bark`n`Bound**, see our security policy.
2. I authorise **Bark`n`Bound** to obtain veterinary care that may be necessary during the time spent with my pet/s. Every effort will be made to contact the owner prior to obtaining emergency care. I accept responsibility for any charges related to this emergency care. I also authorise **Bark`n`Bound** to use an alternative vet should my regular vet be unavailable.
3. I agree to reimburse **Bark`n`Bound** for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies.
4. I agree to notify **Bark`n`Bound** of any concerns/complaints within 24 hours of any appointments.
5. Cancellations made less than twenty four hours to a booking will incur a 50% charge.
6. Bark`n`Bound will use photos taken on walks, during pet sitting or home feeding & fussing to display on their Website and Facebook page. Please inform us if you would like your pet/s excluded.

#### Bark`n`Bound Responsibilites

1. **Bark`n`Bound** agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against **Bark`n`Bound**, it's employees or assigns, except those arising from negligence of the Dog Walker/Pet Sitter.

2. **Bark`n`Bound** accepts no responsibility for security of premises or loss if other individuals have access to the home during the term of this agreement.

3. **Bark`n`Bound** will not let any dog/s off his/her lead unless express owner consent has been given.

4. **Bark`n`Bound** are fully insured for public liability should any pet cause harm or damage to employees or public. We are also insured for care custody and control, non negligent and key cover.

5. It is expressly understood that **Bark`n`Bound** shall not be held responsible for any damage to the client's property, or that of others, caused by client's pets during the period in which they are in our care.

6. **Bark`n`Bound** pledge to love and care for your pet whilst you are absent.

I have read and agree to the above terms and conditions.

Signed.....Dated.....